Evaluation

For the **Provincial Stroke Rounds Planning Committee**:

- To plan future programs
- For quality assurance and improvement
- For You: Reflecting on what you've learned and how you plan to apply it can help you enact change as you return to your professional duties
- For **Speakers**: The responses help understand participant learning needs, teaching outcomes and opportunities for improvement.

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Please take 2 minutes to fill the evaluation form out. Thank you!

Mitigating Potential Bias The Provincial Stroke Rounds Committee mitigated bias by ensuring there was no industry involvement in planning or in the education content.

The Ontario Regional Education Group (OREG) host member, on behalf of the Provincial Stroke Rounds Committee, reviewed the initial presentation supplied by the speaker to ensure no evidence of bias.

Areas of Reflection

How does your organization, network and/or role within the stroke system support patients and caregivers throughout **multiple transition points?**

Considerations:

- Does education address various aspects of recovery?
- Is individual readiness and goal setting considered?
- Are caregivers involved in discharge teaching?
- Do teaching strategies involve self-management?
- Do conversations support vocational needs? Are referral systems in place?

Amplifying the Patient Journey to Support Transitions in Stroke Care

Provincial Stroke Rounds: April 3rd, 2024 **Presented By:** Dr. Siva Murugappan and Dr. Prema Samy







Disclosure of Affiliations, Financial Support, & Mitigating Bias Speakers: Dr. Murugappan and Dr. Samy

Affiliations : We have no relationships with for-profit or not-for-profit organizations
Financial Support: This session/program has not received financial or in-kind support
Mitigating Potential Bias: There are no conflicts of interest to disclose

Objectives

Upon completion of this session participants will be able to:

1. **Understand** the unique experiences of two physicians - a stroke survivor and caregiver - as they navigate the stroke system;

2. **Recognize** the complexities of life after stroke and identify holistic strategies to achieve optimal community reintegration;

3. **Identify** areas in care that can be improved upon to enhance transitions within the stroke system.

Care Transition Points

09/27/17 O9/27/17 ICU Admission 09/27/17 Arrival to ED

12/01/17 Discharge Home

Stroke Recognition

Experience

- Stroke day
- Quick action

Key Transitions & Relevant Education

- Witnessed stroke
- Code stroke

Areas of Opportunity

 Public info on patient experiences Transition #1: Hyperacute to Acute Inpatient

Experience

 Arrived at Emergency Department

- TPA received within 20 minutes
- ICU x 2 days

Key Transitions & Relevant Education

- Stroke recognition education
- Witnessed stroke

Areas of Opportunity

• Code Stroke

Transition #2: Acute to Rehab

Experience

- Multiple visitors and therapy sessions
- Emotional and "Foggy"
- Exhaustion
- Frustration
- Resiliency, to never give up despite the unknown

Key Transitions & Relevant Education

- Transitioning work responsibilities
- Bladder control

Areas of Opportunity

- SSRI's (depression screening)
- Support through information and expectation of phases of recovery

Transition #3: Inpatient Rehab to Home

Experience

- Sudden change in routine
- The amount of therapy diminished
- Mental recovery focused on finding purpose and managing stress
- Musculoskeletal challenges, required chiropractor & acupuncture

Key Transitions & Relevant Education

- Rehab Library
- Parkwood Resources
- Provided cognitive exercises
- Preparing the home environment
- Personally had to top-up community services (i.e. personal care worker, training, physio)

Areas for Improvement

- Caregiver Support (i.e resources, marital therapy)
- Focus on self care advocacy
- Holistic approach (i.e Ayurvedic treatments, chiropractor, acupuncture)
- Patient resources to top up physical therapy and counselling

Transition #4: Community Reintegration

Experience

- After working 80+ hours a week, I had a lot of extra time
- Mental Load (i.e. stress, confusion, altered purpose)
- Decision made to return to work (scrutiny, frustration, confidence)

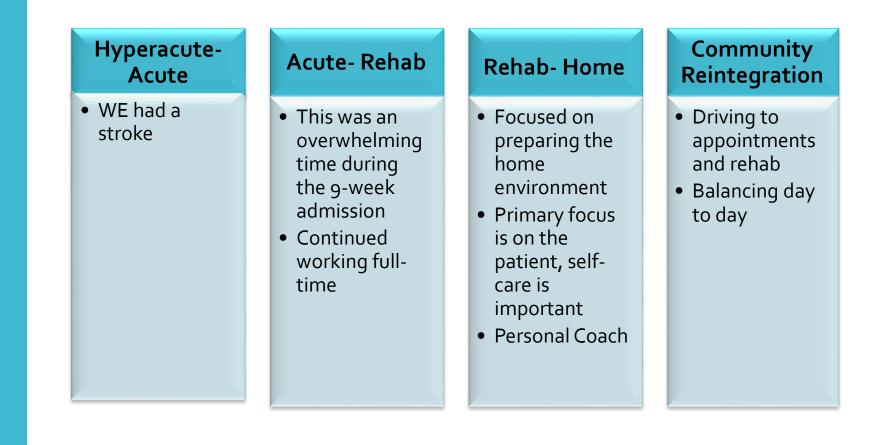
Key Transitions & Relevant Education

 Participated in post-stroke rehab (i.e. driving rehab, golf rehab)

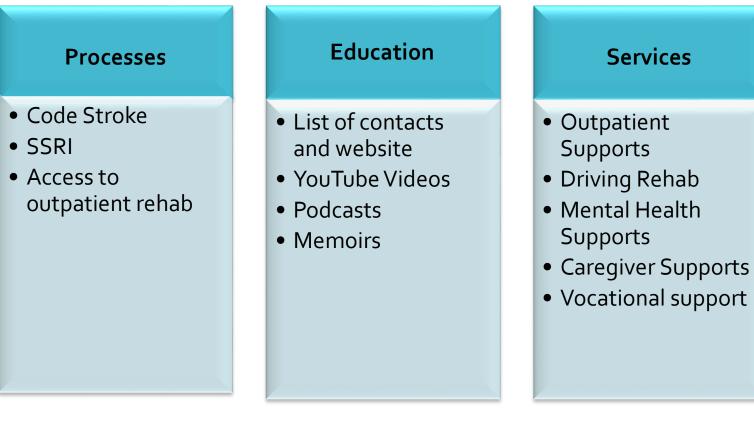
Areas for Improvement

- Lack of collegial and professional support returning to work
- Delays in returning to full duties
- Access to services to support confidence, motivation, and depression

Caregiver Perspectives



Highlights: Areas of Opportunity



Future Considerations Transition management often includes:

- Multidisciplinary team involvement
- Caregiver education
- Follow-up care

There remains a lack of comprehensive literature to further support a standardized approach to transition management.

Strengthening **resources**, integrating **individualized processes**, and **growing patient partnerships** can:

- Improve community re-integration
- Support quality of life
- Reduce the rate of hospital readmissions

(Chen et al., 2021; Miller et al., 2019)

Closing Remarks

- 1. The medical complexity of individuals and the role of the informal caregiver **continues to rise**
- 2. It is important to maintain a stroke system of care that best **supports patients and families** throughout transitions
- 3. Highlighting the unique patient and caregiver perspective allows us to uncover areas of **systemic opportunity**



Thank-You!





For additional information please visit: <u>www.frontierstroke.com</u> and/or email <u>premapriyax@yahoo.com</u>

Questions



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References

Chen, L., Xiao, L. D., Chamberlain, D., & Newman, P. (2021). Enablers and barriers in hospital-to-home transitional care for stroke survivors and caregivers: A systematic review. *Journal of Clinical Nursing*, *30*(19–20), 2786–2807. https://doi.org/10.1111/jocn.15807

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